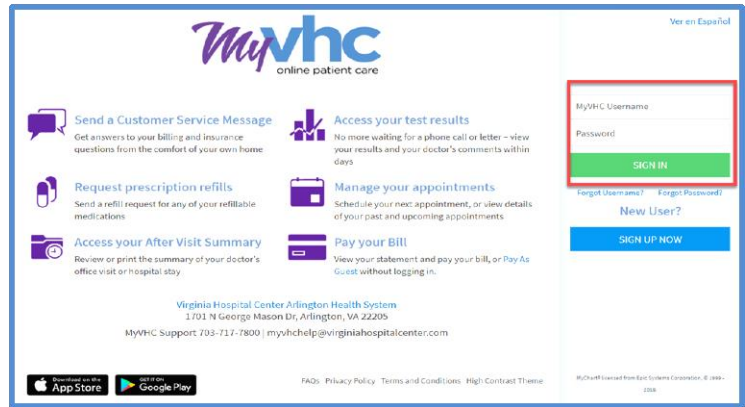




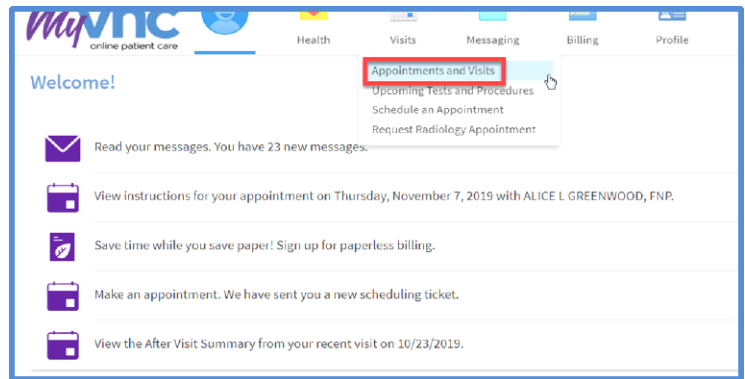
Let's start your MyVHC Video Visit Session:

Follow the instructions below 10-15 minutes before your appointment time on the day of your appointment to join your Video Visit Appointment from your MyVHC account on your computer.

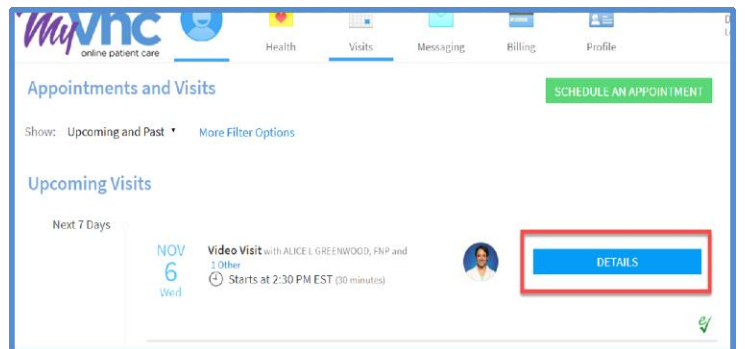
1. Log in to your MyVHC account from your computer.



2. Hover over the “**Visits**” Icon on the MyVHC homepage and select “**Appointments and Visits**”.

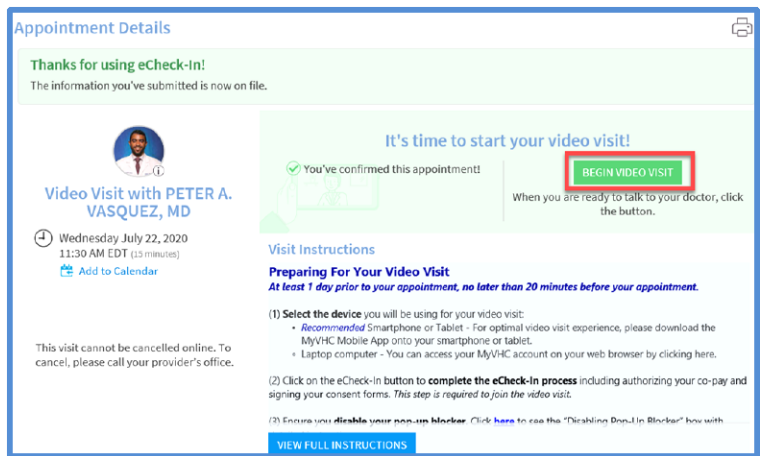


3. Click on “**Details**” for the upcoming Video Visit appointment.

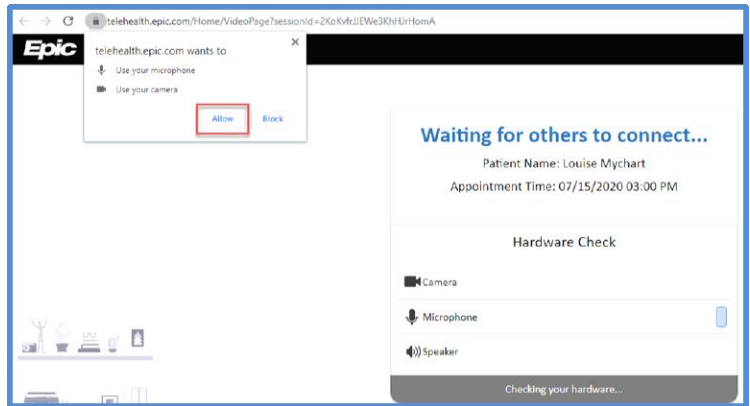


4. Click on the “**Begin Video Visit**” button when it is time for your Video Visit appointment.

Note: You can join the video visit as early as 15 minutes from your appointment time and wait for your provider.



5. If prompted, grant Epic access to your microphone and camera by clicking on “**Allow**”.



6. Please wait for your provider to join the video session.

Note: Once the provider joins the video visit, you will be connected with audio and video.

