Disabling Pop-Up blocker on your Windows computer:

MyVHC online patient care

Please follow the instructions below to turn off Pop-Up blocker on the <u>Chrome browser</u> (Windows).

1. Click the **Customize and control Google Chrome** menu (the three dots in the upper right corner)	*[screenshot of Chrome browser window showing toolbar with three-dot menu highlighted, Gmail and Images links]*
2. Select **Settings**.	*[screenshot of Chrome menu showing: New tab Ctrl+T, New window Ctrl+N, New incognito window Ctrl+Shift+N, History, Downloads Ctrl+J, Bookmarks, Zoom − 100% +, Print... Ctrl+P, Cast..., Find... Ctrl+F, More tools, Edit Cut Copy Paste, Settings (highlighted), Help, Exit, Managed by your organization]*
3. Under **Privacy and security**, click on **Site Settings**.	*[screenshot showing Privacy and security section with Clear browsing data, Site Settings (highlighted) – Control what information websites can use and what content they can show you, More]*
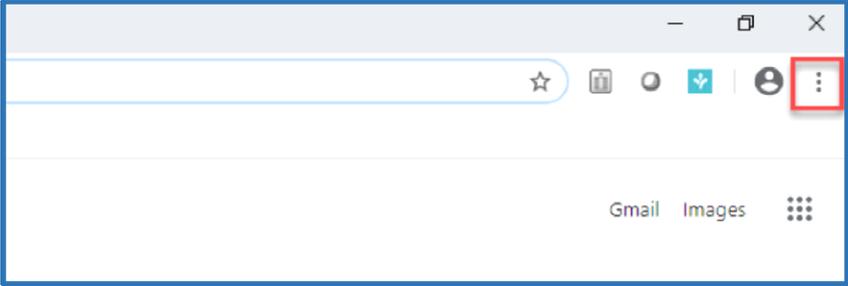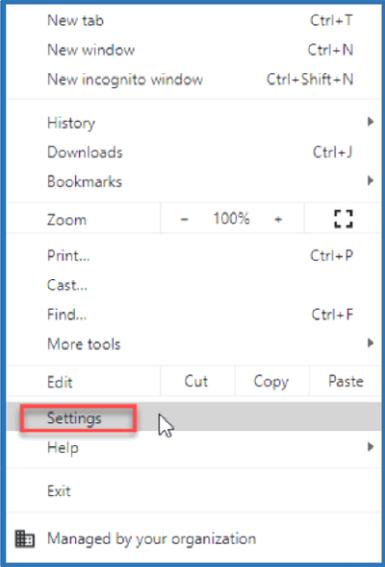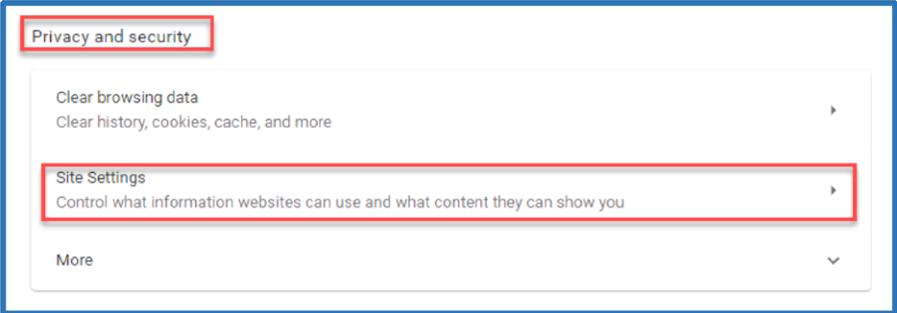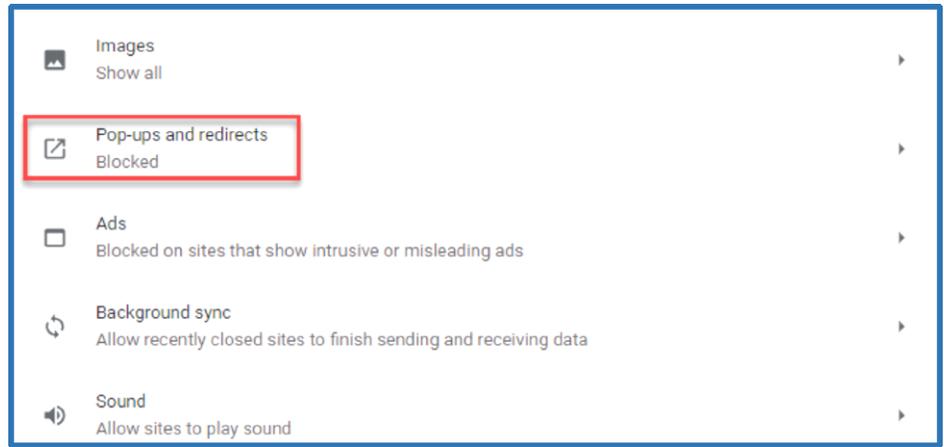
4. Select Pop-ups and redirects.	**Images** Show all ▸ **Pop-ups and redirects** Blocked ▸ **Ads** Blocked on sites that show intrusive or misleading ads ▸ **Background sync** Allow recently closed sites to finish sending and receiving data ▸ **Sound** Allow sites to play sound ▸
5. To disable the pop-up blocker, click on the toggle on the right.	← **Pop-ups and redirects** 🔍 Search Allowed 🔵 Block Add No sites added Allow Add